



AiCD Objectives...



- Ensuring the community get the advice service they deserve
- Making sure the voices of those who need to be heard matter
- Increasing access to advice; providing 'No Wrong Door' to advice in County Durham
- Making sure the advice sector works together to best serve the needs of the residents of County Durham

Network Update



- Welcome to new members
- Training Opportunities
 - What is on offer?
 - How do you access it?
- Advice Coordination - Progress



Spotlight on Carers Week – Supporting the Carer Community

Sam Stimpson
Durham County Carers Support

Benefit Changes – the benefit cap and its impact on carers

Durham County Council Welfare Rights

Making Connections

‘Carousel Snapshot’ of work undertaken by Network Members

Generate discussions as you move in table groups through the carousel of ‘table talks’ – share information, raise awareness and consider how your clients may benefit from closer links across the network



Measuring the impact of access to advice

Scott McNally
Durham County Council



Making Connections ...Joining the dots...

Using the portal to improve access to advice
for your client groups

How can you make better use of the
Referral Portal?

Contact details...



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